

SALE (Swiped or Manually Keyed) Use this function to authorize and capture transactions for settlement. If the magnetic stripe is unreadable and a manual entry of the card is necessary, you must obtain a card imprint on the sales slip using a manual imprinter as verification that the card is present.

CHECK CREDIT DEBIT Press **Credit**

SALE REFUND FORCE Press **Sale**

CREDIT SALE SWIPE CARD Swipe card or manually key card number and press **Enter**

EXPIRE DATE MMY Y Key expiration date and press **Enter**

VISA SALE ENTER AMOUNT \$0.00 Key amount and press **Enter**

TERMINAL MAY PROMPT: TIP AMOUNT \$0.00 Key tip amount and press **Enter**

DIALING..... Terminal communicates with the host for approval

PRINT CUST RECEIPT YES NO Press **Yes** to print customer receipt

APPROVED OK 0000-00 AVS = XXX Press **Clear** to return to idle prompt

REPRINT Use this function to reprint the last transaction or any transaction stored in the terminal's memory.

CHECK CREDIT DEBIT Press **Credit**

SALE REFUND FORCE BACK TIPS MORE Press **More** two times

VIEW PRINT REPRINT RPRT RPRT Press **Reprint**

ENTER TRANS # # Key trans number and press **Enter** or press **Enter** to reprint last receipt

PRINT CUST RECEIPT YES NO Press **Yes** to print customer receipt.

VIEW PRINT REPRINT RPRT RPRT Press **Clear** to return to idle prompt

PRE-SALE Use this procedure to print a generic offline non-sale receipt which will include a printed pre tip amount and a blank line for tips and totals.

CHECK CREDIT DEBIT Press **Credit**

SALE REFUND FORCE BACK TIPS MORE Press **MORE**

AUTH TABS CLOSE BACK MORE Press **MORE**

BACK PRESALE MORE Press **PRESALE**

PRE SALE ENTER AMOUNT \$0.00 Key amount and press **Enter**

PRINTING PRE SALE RECEIPT Press **Clear** to return to idle prompt

DEBIT SALE (with Cash Back) Use this function to authorize and capture transactions for settlement.

CHECK CREDIT DEBIT Press **Debit**

SALE REFUND Press **Sale**

DEBIT SALE SWIPE CARD Swipe card on terminal or pin pad
Debit card can't be manually keyed

ENTER LAST 4 DIGITS Key last 4 digits of account number and Press **Yes**

DEBIT SALE ENTER AMOUNT \$0.00 Key amount and press **Enter**

CASHBACK AMT? \$0.00 Key cashback amount and press **Enter**

TERMINAL MAY PROMPT: TIP AMOUNT \$0.00 Key tip amount and press **Enter**

TOTAL ENTER PIN \$0.00 Instruct customer to enter PIN via PIN pad and press **Enter**. **Do not ask customer for the PIN**

DIALING..... Terminal communicates with the host for approval

PRINT CUST RECEIPT? YES NO Press **Yes** to print customer receipt

DEBIT SALE APPROVED 000000 Press **Clear** to return to idle prompt

FORCE SALE Use this function to capture transactions when voice approval has been obtained.

CHECK CREDIT DEBIT Press **Credit**

SALE REFUND FORCE Press **Force**

CREDIT FORCE SWIPE CARD Swipe card or manually key card number and press **Enter**

EXPIRE DATE MMY Y Key expiration date and press **Enter**

VISA FORCE SALE ENTER AMOUNT \$0.00 Key amount and press **Enter**

TERMINAL MAY PROMPT: TIP AMOUNT \$0.00 Key tip amount and press **Enter**

ENTER AUTH CODE Key authorization number that was obtained by the voice authorization center and press **Enter**

DIALING..... Terminal communicates with the host for approval

PRINT CUST RECEIPT YES NO Press **Yes** to print customer receipt.

APPROVED ##### Press **Clear** to return to idle prompt

TAB PROCESSING Use this function to open, close or void tab transactions.

CHECK CREDIT DEBIT Press **Credit**

SALE REFUND FORCE BACK TIPS MORE Press **More**

AUTH TABS CLOSE Press **Tab**

OPEN CLOSE VOID Press desired option, follow terminal prompts to complete transaction. Press **Clear** to return to idle prompt

AUTHORIZATION ONLY This procedure is to authorize a credit card transaction. This will not capture in the terminal.

CHECK CREDIT DEBIT Press **Credit**

SALE REFUND FORCE BACK TIPS MORE Press **More**

AUTH TABS CLOSE Press **Auth**

AUTH ONLY SALE SWIPE CARD Swipe card or manually key card number and press **Enter**

EXPIRE DATE MMY Y Key expiration date and press **Enter**

VISA AUTH ONLY ENTER AMOUNT \$0.00 Key authorization amount and press **Enter**

DIALING..... Terminal communicates with the host for approval

PRINT CUST RECEIPT YES NO Press **Yes** to print customer receipt.

APPROVED ##### Press **Clear** to return to idle prompt

VOID Use this function to delete a transaction that is in the current batch.

CHECK CREDIT DEBIT Press **Credit**

SALE REFUND FORCE BACK TIPS MORE Press **More** 3 times

VOID DELETE SETUP TRANS BATCH PARMS Press **Void Trans**

ENTER TRANS # # TO VOID Key trans number and press **Enter**

VS SALE 003 Press **Void**
SRV 0000 OK 00000
AMOUNT \$0.00
XXXXXXXXXXXXXXXXX
<PREV VOID NEXT>

VOID TRANS? YES NO Press **Yes**

PRINTING RECEIPT

VS VOID SALE 0000 Press **Clear** to return to idle prompt
SRV 0000 OK0000
AMOUNT \$0.00
XXXXXXXXXXXXXXXXX
<PREV VOID NEXT>

REFUND Use this function to issue a credit to the cardholder's account for goods or services.

CHECK CREDIT DEBIT Press **Credit**

SALE REFUND FORCE Press **Refund**

CREDIT REFUND SWIPE CARD Swipe card or manually key card number and press **Enter**

EXPIRE DATE MMY Key expiration date and press **Enter**

<CARD TYPE> REFUND ENTER AMOUNT \$0.00 Key amount and press **Enter**

PRINT CUST RECEIPT YES NO Press **Yes** to print customer receipt.

VISA REFUND APPROVED Press **Clear** to return to idle prompt

TIP ADJUSTMENT Use this function to add the tip amount to a transaction that is in the current batch.

CHECK CREDIT DEBIT Press **Credit**

SALE REFUND FORCE BACK TIPS MORE Press **Tips**

ENTER TRANS # Key trans number and press **Enter**

VS SALE 000 TIP \$0.00 AMOUNT \$1.00 XXXXXXXXXXXXXXXX <PREV EDIT NEXT> Press **Edit**

NEW TIP \$0.00 Key tip amount press **Enter**

VS SALE 00000 TIP \$0.10 AMOUNT \$1.10 XXXXXXXXXXXXXXXX <PREV EDIT NEXT> Press **Clear** to return to idle prompt

REPORTS Various types of detail and totals reports can be generated for transactions in the current batch (transactions that have not yet been settled).

CHECK CREDIT DEBIT Press **Credit**

SALE REFUND FORCE BACK TIPS MORE Press **More** two times

VIEW PRINT REPRINT RPRT RPRT Press **Print Report**

NET CARD CARD TOTAL TOTAL DETAIL Press the desired report to print

PRINTING REPORT.... Press **Clear** to return to idle prompt

REVIEWS Various types of detail and totals reviews can be generated for transactions in the current batch (transactions that have not yet been settled).

CHECK CREDIT DEBIT Press **Credit**

SALE REFUND FORCE BACK TIPS MORE Press **More** two times

VIEW PRINT REPRINT RPRT RPRT Press **View Report**

NET CARD CARD TOTAL TOTAL DETAIL Press the desired report to view

TERMINAL MAY PROMPT: INVOICE OR CLERK# Key invoice or clerk number and press **Enter**

VS VOID SALE 000 SVR 0000 OK0000 AMOUNT \$0.00 XXXXXXXXXXXXXXXX <PREV EDIT NEXT> Press **Clear** to return to idle prompt or press **Next** to scroll through other transactions

OPEN TIP REPORT Use this function to print a report showing all transactions with open tips.

CHECK CREDIT DEBIT Press **Credit**

SALE REFUND FORCE BACK TIPS MORE Press **More** three times

OPEN BATCH BATCH TIPS UNLOCK HISTORY Press **Open Tips**

SERVER ID Key server id Press **Enter** or Press **Enter** for all

PRINTING OPEN TIPS... Press **Clear** to return to idle prompt

BATCH TOTALS BY SERVER Use this function to print tips, cash and grand totals for each server.

CHECK CREDIT DEBIT Press **Credit**

SALE REFUND FORCE BACK TIPS MORE Press **More** two times

VIEW PRINT REPRINT RPRT RPRT Press **Print Report**

SERVER SERVER TABS TOTAL DETAIL Press **Server Totals**

SERVER ID Key server id Press **Enter** or Press **Enter** for all

PRINTING SERVER TOTALS... Press **Clear** to return to idle prompt

SETTLE Use this function at the end of each day to settle the batch for payment and clear your terminal of transaction information. These procedures are only necessary if Auto Close is disabled.

CHECK CREDIT DEBIT Press **Credit**

SALE REFUND FORCE BACK TIPS MORE Press **More**

AUTH TABS CLOSE Press **Close**

DIALING.... Terminal communicates with the host for approval

BATCH CLOSE COMPLETE Press **Clear** to return to idle prompt

FIRST DATA FD SERIES QUICK REFERENCE GUIDE



Restaurant
{FDO1001}

VOICE AUTHORIZATION NUMBERS

MC/VS _____

AMEX _____

DISCOVER/NOVUS _____

OTHER _____

CUSTOMER SUPPORT _____

PROGRAMMING INFORMATION

Merchant Number _____

Merchant ID (MID) _____

Terminal ID (TID) _____

Download Telephone Number _____

Touch Tone or Rotary Dial _____