HyperWare® Retail Software Quick Reference Card

T7Plus with SPOS 09A

Note: Printing a second receipt, the customer receipt, is an option for all transactions.

Credit Sale

Terminal Display		Action
SWIPE CUSTOMER CARD		Swipe credit card through card reader.
AMOUNT	\$0.00	Enter amount of sale, press ENTER.
CON	/MS	Terminal dials host.
RESPONSE		Approval number is displayed on screen, and printed on
Approval	123456	receipt.

Debit Sale

Terminal Display		Action
SWIPE CUSTOMER	CARD	Press Debit button.
SWIPE CUSTOMER CARD		Swipe card through card reader.
AMOUNT \$0.00		Enter amount of sale, press ENTER.
Waiting for PIN		Customer enters PIN on attached PIN Pad.
COMMS		Terminal dials host.
RESPONSE		Approval number is displayed on screen, and printed on
Approval	123456	receipt.

EBT Sale

Terminal Display		Action
SWIPE CUSTOMER CAR	.D	Press E-Mail button.
SWIPE CUSTOMER CAR	D	Swipe card through card reader.
1-FOOD STAMP		Press 1 for FOOD STAMP or 2 for CASH BENEFIT,
2-CASH BENEFIT		press ENTER.
SALE AMOUNT	\$0.00	Enter amount of sale, press ENTER.
Waiting for PIN		Customer enters PIN on attached PIN Pad.
COMMS		Terminal dials host.
RESPONSE		Approval number is displayed on screen, and printed on
Approval 12	23456	receipt.

Credit Refund

Terminal Display		Action
SWIPE CUSTOMER CARD		Press Refund button.
SWIPE CUSTOMER CARD		Swipe card through card reader.
AMOUNT	\$0.00	Enter amount of refund, press ENTER.
COMM	IS	Terminal dials host.
RESPONSE		Approval number is displayed on screen, and printed on
Approval	123456	receipt.

Debit Refund

Terminal Display		Action
SWIPE CUSTOM	ER CARD	Press Debit and Refund buttons.
SWIPE CUSTOM	ER CARD	Swipe card through card reader.
AMOUNT	\$0.00	Enter amount of refund, press ENTER.
Waiting for PIN		Customer enters PIN on attached PIN Pad.
COMMS		Terminal dials host.
RESPONSE		Approval number is displayed on screen, and printed on
Approval	123456	receipt.



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HyperWare[®] Retail Software Reprint Last Receipt

Terminal Display	Action
SWIPE CUSTOMER CARD	Press Function, 72, then ENTER.
1-MERCHANT RECPT	Press 1 for MERCHANT RECEIPT or
2-CUSTOMER RECPT	press 2 for CUSTOMER RECEIPT, then ENTER.
REPRINT COMPLETE	Receipt is printed.

Offline/Force

Terminal Display	Action
SWIPE CUSTOMER CARD	Press Off Line button.
OFFLINE MODE	Enter card number, press ENTER.
ENTER ACCOUNT NUMBER	
EXPIRATION DATE MMYY	Enter expiration date, press ENTER.
AMOUNT \$0.00	Enter amount of sale, press ENTER.
ENTER APPROVAL CODE	Enter approval code from voice authorization.
TRANSACTION ACCEPTED	Offline/Force is complete.

Batch Report (Summary)

	• • • • • • • • • • • • • • • • • • • •
Terminal Display	Action
SWIPE CUSTOMER CARD	Press Reports button.
3-AUDIT	Press 4, then ENTER.
4-SUMMARY	
SCANNING BATCH	Terminal scans for Batch Totals and prints Summary
	Report.

Batch Report (Audit)

Terminal Display	Action	
SWIPE CUSTOMER CARD	Press Reports button.	
3-AUDIT 4-SUMMARY	Press 3, then ENTER.	
HOST NUMBER	Enter Host Number or '0' for all hosts.	
PRINTING	Audit report is printed.	

Batch Settle

Terminal Display	Action
SWIPE CUSTOMER CARD	Press Settle button.
ENTER PASSWORD	Enter password, press ENTER.
HOST NUMBER	Press 0 for all hosts or enter Host Number, then ENTER .
SCANNING BATCH	Terminal scans for Batch Totals.
SALES TOTAL CORRECT?	Press YES to confirm sale.
REFUND TOTAL CORRECT?	Press YES to confirm refund total.
SCANNING BATCH	Terminal scans for Batch Totals.
COMMS	Terminal dials host.
RESPONSE	Settlement is complete.
Approval 123456	
SCANNING BATCH	Settlement report is printed.



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HyperWare® Retail Software Quick Reference Card

T7Plus with SPOS 09A

Note: Printing a second receipt, the customer receipt, is an option for all transactions.

Credit Sale

Terminal Display		Action
SWIPE CUSTOMER CARD		Swipe credit card through card reader.
AMOUNT	\$0.00	Enter amount of sale, press ENTER.
COMI	MS	Terminal dials host.
RESPO	NSE	Approval number is displayed on screen, and printed on
Approval	123456	receipt.

Debit Sale

Terminal Display	Action
SWIPE CUSTOMER CARD	Press Debit button.
SWIPE CUSTOMER CARD	Swipe card through card reader.
AMOUNT \$0.00	Enter amount of sale, press ENTER.
Waiting for PIN	Customer enters PIN on attached PIN Pad.
COMMS	Terminal dials host.
RESPONSE	Approval number is displayed on screen, and printed on
Approval 123456	receipt.

EBT Sale

Terminal Dis		Action
SWIPE CUSTOME	ER CARD	Press E-Mail button.
SWIPE CUSTOME	ER CARD	Swipe card through card reader.
1-FOOD STA	MP	Press 1 for FOOD STAMP or 2 for CASH BENEFIT,
2-CASH BEN	EFIT	press ENTER.
SALE AMOUNT	\$0.00	Enter amount of sale, press ENTER.
Waiting for I	PIN	Customer enters PIN on attached PIN Pad.
COMMS		Terminal dials host.
RESPONS	SE .	Approval number is displayed on screen, and printed on
Approval	123456	receipt.

Credit Refund

Terminal D	isplay	Action
SWIPE CUSTON	MER CARD	Press Refund button.
SWIPE CUSTON	MER CARD	Swipe card through card reader.
AMOUNT	\$0.00	Enter amount of refund, press ENTER.
COMM	IS	Terminal dials host.
RESPON	ISE	Approval number is displayed on screen, and printed on
Approval	123456	receipt.

Debit Refund

Terminal Di	splay	Action
SWIPE CUSTOMER CARD		Press Debit and Refund buttons.
SWIPE CUSTOM	ER CARD	Swipe card through card reader.
AMOUNT	\$0.00	Enter amount of refund, press ENTER.
Waiting for	PIN	Customer enters PIN on attached PIN Pad.
COMMS	3	Terminal dials host.
RESPON	SE	Approval number is displayed on screen, and printed on
Approval	123456	receipt.



The Global Leader in Electronic Transaction Solutions™ HyperWare[®] Retail Software Reprint Last Receipt

Terminal Display	Action
SWIPE CUSTOMER CARD	Press Function, 7, 2, then ENTER.
1-MERCHANT RECPT	Press 1 for MERCHANT RECEIPT or
2-CUSTOMER RECPT	press 2 for CUSTOMER RECEIPT, then ENTER.
REPRINT COMPLETE	Receipt is printed.

Offline/Force

Terminal Display	Action
SWIPE CUSTOMER CARD	Press Off Line button.
OFFLINE MODE	Enter card number, press ENTER.
ENTER ACCOUNT NUMBER	
EXPIRATION DATE MMYY	Enter expiration date, press ENTER.
AMOUNT \$0.00	Enter amount of sale, press ENTER.
ENTER APPROVAL CODE	Enter approval code from voice authorization.
TRANSACTION ACCEPTED	Offline/Force is complete.

Batch Report (Summary)

Terminal Display	Action
SWIPE CUSTOMER CARD	Press Reports button.
3-AUDIT 4-SUMMARY	Press 4, then ENTER.
SCANNING BATCH	Terminal scans for Batch Totals and prints Summary Report.

Batch Report (Audit)

Terminal Display	Action
SWIPE CUSTOMER CARD	Press Reports button.
3-AUDIT	Press 3, then ENTER.
4-SUMMARY	
HOST NUMBER	Enter Host Number or '0' for all hosts.
PRINTING	Audit report is printed.

Batch Settle

Terminal Display	Action
SWIPE CUSTOMER CARD	Press Settle button.
ENTER PASSWORD	Enter password, press ENTER.
HOST NUMBER	Press 0 for all hosts or enter Host Number, then ENTER .
SCANNING BATCH	Terminal scans for Batch Totals.
SALES TOTAL CORRECT?	Press YES to confirm sale.
REFUND TOTAL CORRECT?	Press YES to confirm refund total.
SCANNING BATCH	Terminal scans for Batch Totals.
COMMS	Terminal dials host.
RESPONSE	Settlement is complete.
Approval 123456	
SCANNING BATCH	Settlement report is printed.



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